



Ministry of Social Services and Social Welfare Agency Score Card -ASC

Abbreviations

Results achievement is represented as:



Achieved



Partly Achieved



Not Achieved

Thrust Area 1. Persons with Disabilities

Goal 1. Enhance the condition of persons with disabilities

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
1.1.1	No. of Persons with Disabilities whose wellbeing has improved by obtaining monthly assistance.	Target	2113 families	2125	2200	2310	2500	2700
		Achievement						
		Status						
1.1.2	Increase the No of Persons with Disabilities who have own houses	Target	287 persons	5% increase	5% increase	5% increase	5% increase	5% increase

Goal 2: Create employment opportunities for disabled persons

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
1.2.1	Percentage of Self Employment opportunities created through providing self employment assistance.	Target	211 self employed persons	250	275	300	325	350
		Achievement						
		Status						
1.2.2	Percentage of employment opportunities provided to Persons with Disabilities in the Government & Private Sector.	Target	Circular issued	10% complaints reduced	40% complaints reduced	40% complaints reduced	40% complaints reduced	40% complaints reduced
		Achievement						
		Status						

Goal 3. Create a barrier free environment

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2007	2008	2009	2010	2011
1.3.1	Accessibility act & Regulation passed and steps taken for implementation	Target	Awareness created in 5 provincial councils	Expand coverage to 10 more pcs	Expand coverage to 10 more pcs	Expand coverage to 10 more pcs	Expand coverage to 10 more pcs	Expand coverage to 10 more pcs
		Achievement						
		Status						
1.3.2		Target	96 public buildings	5% increase	5% increase	5% increase	5% increase	5% increase

Goal 4. Enable rehabilitated people integrate into the mainstream development process

No	Key Performance Indicators	Status	Baseline 2008	Targets				
				2009	2010	2011	2012	2012
1.4.1	Reduction in the number of disabled people who are unable to function on their own	Target	700 persons	5%	5%	5%	5%	5%
		Achievement						
		Status						
1.4.2	The number of organized groups made up of disabled people	Target	200 organisations	5%	5%	5%	5%	5%
		Achievement						
		Status						

Goal 5. Enable disabled youth to obtain employment through improving education and skill

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
1.5.1	The number of disabled youth engaged in self employed or open employment		75	200	15% increase	20% increase	30% increase	40% increase
		Achievement						
		Status						
1.5.2	Number of disabled youth integrated in to society		97	115	25%	30%	40%	45%
		Achievement						
		Status						

Thrust Area 2. Social Protection/Development

Goal 1 Provide social security and protection for income sector workers (except farmers & fishermen)

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
2.1.1	Increase in the number of people applying for social security	Target	57125	125,000	140,000	150,000	160,000	170,000

		Achievement						
		Status						
2.1.2	Increase in return of investment of the pension fund	Target	42	90	103	110	117	117
		Achievement						
		Status						

Goal 2. Increase incomes of pensioners

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
2.2.1	Increase in the number of pensioners who receive capital assistance for investment	Target	30 million	10	30	100	250	400
		Achievement						
		Status						
2.2.2	Increase the rate of interest paid to pensioners	Target	15%	19%	15%	15%	15%	15%
		Achievement						
		Status						

Goal 3. Strengthening capacities in social development through greater professionalism

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
2.3.1	Increase in the number of trained professionals	Target	250	275	300	330	350	380
		Achievement						
		Status						

Thrust Area 3. Care for Elders

Goal 1: Improve the quality of life of elders

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
3.1.1	The number of elders whose vision has improved by providing Intra-Ocular lenses	Target	675	350	20%	25%	30%	35%
		Achieve						

		ment						
		Status						

Goal 2 Eliminate isolation and improve social engagement among elders

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
3.2.1	Increase in the number of village level committees established for elders	Target	223	600	10%	15%	20%	25%
		Achievement						
		Status						
3.2.2	Increased engagement of elders resident in day centres as evidenced by the number of centres offering services	Target	44	40 new	44 new	50 new	65 new	80 new
		Achievement						
		Status						

Thrust Area 4. Coordinate NGO Contribution

Goal 1: Increase the compliance level of NGOs with the legal and policy framework of the country

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
4.1.1	Legal and policy framework in place	Target	Draft bill completed	Draft bill approved by cabinet	Bill passed in parliament			
		Achievement						
		Status						
4.1.2	Increase in the number of registered NGOs	Target	107	+50	+50	+50 on request		
		Achievement	Achievement					
		Status	Status					
4.1.3	The number of registered NGOs attending DCC meetings	Target	445	800	1200	1200	1200	1200
		Achievement						
		Status						

4.1.4	The number of NGOs submitting action plans and progress reports and audited annual reports	Target	220	800	1200	1200	1200	1200
		Achievement	Achievement					
		Status	Status					

Thrust Area 5. Empowering Single Parent Families

Goal 1 Increase the income levels of single parent families (consolidate with Goal 2)

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
5.1.1	Number of self-employed single parents	Target	259	3% increase	3%	3%	3%	3%
		Achievement						
		Status						
5.1.2	Improvement in living condition as evidenced by improvement in consumption levels		100	10% increase	10%	10%	10%	10%
		Achievement						
		Status						

Goal 2 Improve incomes of single parent- families engaged in small business

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
5.2.1	Number of persons employed in family business		777	3%	3%	3%	3%	3%
		Achievement						
		Status						
5.2.2	Increase in the number of family run businesses		50	10%	10%	10%	10%	10%
		Achievement						
		Status						

Goal 3. Improve access to professional counselling and other services

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
1.5.3	Number of users of the counselling service	Target	23673	30775	36930	44320	53180	
		Achievement						
		Status						
1.5.4	Number of satisfied clients	Target	163	210	255	310	370	420
		Achievement						
		Status						

Thrust Area 6. Vocational Training

Goal 1: Improve job opportunities through building vocational skills of youth in conflict areas

No	Key Performance Indicators	Status	Baseline 2007	Targets				
				2008	2009	2010	2011	2012
6.1.1	No. of trained youth who gain employment	Target	267	5% increase	5%	5%	5%	5%
		Achievement						
		Status						