



**Ministry of Constitutional Affairs and National Integration
Agency Results framework-ARF**

Vision

A constitutional order that ensures unity in diversity, peace and good governance

Mission

Formulate policies, programs and strategies and implement them in order to achieve constitutional changes that reflect the will of the people and promote power

Thrust Areas

1. Constitutional Affairs
2. National Integration & Peace Building
3. Implementing the Official Languages Policy
4. Access to Justice & Good Governance

Thrust Area 1. Constitutional Affairs

No	Goal	Key Performance Indicators	Baseline 2008	Targets				
				2009	2010	2011	2012	2013
1.1	1 Increased awareness among the public (officials, general public & students) of the provisions in the constitution)	Increase in the # of administrators who are aware of the provisions in the fundamental rights chapter		10%	10%	20%	20%	20%
1.2		Increase in the number of members of the public who believe that the implementation of the 13 th amendment facilitates a solution to the ethnic conflict		10%	10%	20%	20%	20%
1.3		Increase in the % of students who perform well in the subject "Citizens Education and Good Governance"		10%	10%	20%	20%	20%

No	Goal	Key Performance Indicators	Baseline	Targets				
				2007	2008	2009	2010	2011
1.2	Ensure that all citizens have basic legal documentation such as NIC, birth certificates, etc	2.1 Reduction in the number of applications to the Divisional Secretariats for legal documentation	2006	Actual				
		2.2 Increased number of names in the electoral register	2007	10%	10%	20%	20%	20%
		2.3 Reduction in	(2008)	10	8	4		

		the time taken to obtain EPF/ETF (estate sector)	12 weeks	weeks	weeks	weeks		
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Thrust Area 2. National Integration & Peace Building

No	Goal	Key Performance Indicators	Baseline 2008	Targets				
				2009	2010	2011	2012	2013
2.1	Ensure greater integration of ethnic groups within the community	The number of integrated events (cultural/religious) that are conducted bi-lingually with all communities participating in the 29 bi-lingual Divisions						
		The number of integrated events (cultural/religious) that are conducted bi-lingually with all communities						
2.2		Reduction in the number of incident/conflicts among ethnic groups in the 29 bi-lingual Divisions						
		Reduction in the number of incident/conflicts among youth belonging to ethnic groups						

Thrust Area 3. Implementing the Official Language Policy

No	Goals	Key Performance Indicators	Baseline 2008	Targets				
				2009	2010	2011	2012	2013
1.1	Increasing bi-lingual capability in the public sector	% of officers who are able to conduct business in both official languages in the 29 bi-lingual Divisions	08 Audit	20% increase	20%	20%	20%	20%
1.2		Increase in the # of trilingual forms and signs in public offices and public places	08 audit	20% increase	20% increase	20% increase	20% increase	20% increase
1.3		Reduction of complaints about violations of language rights and other language related issues	2008 Official Language Commission	10% Decrease	10% Decrease	10% Decrease	10% Decrease	10% Decrease

Thrust Area 4. Access to Justice and Good Governance

No	Goal	Key Performance Indicators	Baseline 2008	Targets				
				2009	2010	2011	2012	2013
1.1	Increase the capacity of rights holders to access justice	Increase in the number of complaints to police on human rights violations		10%	10%	20%	20%	20%
1.2		Reduce the # of violations that go unreported to the police (reported to NGOs and other sources)		10%	10%	20%	20%	20%
1.3		Increase the % of satisfied claim holders who made reports to the police		10%	10%	20%	20%	20%
1.4		Increase in the number of persons seeking legal aid		10%	10%	20%	20%	20%

